WIOA Youth Program FAQs

Follow-up Resources

Webinar Resources

- **WIOA Youth Program FAQs** – PDF of the webinar presented on November 28, 2018.
- **SENSE Model Worksheet** – Tips for writing an effective case note in OSOS, using the Situation, Evaluation, Next Steps, Sufficient Information and Employment Related (SENSE) model.
- **SENSE Model Video** – Video on writing quality case notes in OSOS, using SENSE model.
- **Gender Pronouns** – Guide with proper pronouns for a variety of gender identities.
- **Selective Service Requirements** – List of who must register for Selective Service.
- **Training and Employment Guidance Letter (TEGL) 33-12** – WIA guidelines, still applicable to WIOA, with a good description of case management on page two.
- **Management Reports** – Interface for reports of data from OSOS.
- **Eligibility** – WIOA Title 1B Youth Program Eligibility with Low Income Exception information.
- **Pathways to High School Equivalency** – New York State Education Department accepted pathways to getting a High School Equivalency.
- **CareerZone (CZ)/JobZone (JZ) FAQs** – Responses to common questions about CZ/JZ.
- **The Pilot Assessment**: A Guide to Integrating Positive Youth Development into Workforce Training Settings – Contains good information about the importance of positive youth development in helping youth to become successful adults.
- **Email for Incentives Policies** – Please send your local Incentives Policy to the Youth Team at YouthTeam@labor.ny.gov

Youth Program TEGLS and TAs

- **TEGL 21-16** – Includes details on youth service elements and design framework by the United States Department of Labor (USDOL).
- **TEGL 10-16, Change 1** – Contains implementation and operation guidance of primary indicators of performance from USDOL.
- **Technical Advisory (TA) 11-12.2** – Current policy outlining documentation and verification requirements under WIA based on the USDOL Data Element Validation requirements from New York State Department of Labor (NYSDOL). This TA currently is applicable under WIOA.