# May Youth Issues Webinar Follow-Up

**Topic**: OSOS Tips and Tricks for Youth Program Data Entry  
**Presenter**: NYSDOL Program Development and Systems Units  
**Date/Time**: Wednesday, May 16, 2018 at 9:30 am  
**Length of recording**: 90 Minutes  

**Description**

The One-Stop Operating System (OSOS) is the case management system used to track services provided to customers in the workforce system. Complete and accurate data entry in OSOS assists staff with coordinating service delivery and making appropriate referrals.

Please join us to discuss some tips and tricks for entering youth information in OSOS. We will provide guidance on some of the frequently asked questions and tips for youth data entry. This webinar will be useful for beginner and expert users alike.

If you haven’t already, please review:

- OSOS Youth Eligibility Guide (2017)
- Youth Service Types and Outcomes - Changes in OSOS (09/20/2017): [Presentation](#) | [Webinar Recording & Resources](#)

**To access the recorded call**

Go to [https://dews.webex.com](https://dews.webex.com). On the left-hand side of the page, go to “Recorded Sessions.” Select the webinar name and “View” for the recording to begin.

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**Follow-up Resources**

- Webinar Presentation  
- Webinar Follow-up Resources

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