Youth Issues Webinar: Service Types and Outcomes in OSOS Follow-Up

Date: September 2017

This email contains follow-up resources of the Youth Issues Webinar on OSOS Service Types and Outcomes and exact wording of the new L2 WIOA Youth Service Categories and Types. Definitions of youth service elements and OSOS Guides are in development and will be shared with you shortly.

Please note:
- All Service Categories, which represent one of the 14 elements have the word “Element” (Design Framework is not an element, so it does not have the word “Element” in it)
- All Service Types (except Occupational Skills Training) have the word “(Youth)” in parenthesis

During the webinar, we mentioned that all Youth Service Types will have the word “Youth” in them. However, we want to clarify that only Occupational Skills Training Service Type will not have the word “(Youth),” after it because this Service Type is also used for Adult/DW customers. Occupational Skills Trainings must be on the Eligible Training Provider List (ETPL). Since the ETPL cannot distinguish between Youth trainings and Adult/DW trainings, there cannot be a separate Occupational Skills Training Service Type for Youth.

Please email us at youthoffice@labor.ny.gov with your responses to the following questions:

A. What service do you provide under Job Development Contact?

B. In the future, under which WIOA service element would you report it under?

The Youth Service Types in OSOS are now changed to mirror the WIOA 14 elements and design framework. Please review and update your provider offerings per reporting requirements detailed in the webinar.

Thank you,

Youth Program Development and OSOS Office
September Youth Issues Webinar Follow-Up

**Youth Service Types and Outcomes in OSOS**

**Presenter**  NYSDOL Program Development and OSOS Team

**Date/Time**  Wednesday September 20, 2017

**Length of recording**  1 hour 10 Minutes

**To access the recorded webinar**

Go to https://dews.webex.com. In the upper right corner, go to “View Session Recordings.” Select: September Youth Issues Webinar – Youth Service Types and Outcomes in OSOS. Select “View” for the recording to begin.

**When prompted, enter “Careers” for the password**

**Resources**

- Webinar PowerPoint with speaker notes
- Worksheet for writing an effective case note in OSOS, using the Situation, Evaluation, Next Steps, Sufficient Information and Employment Related (SENSE) model
- Video for writing quality case notes in OSOS, using SENSE model
- Training and Employment Guidance Letter (TEGL) 10-16, Change 1 on implementation and operation of primary indicators of performance.
- TEGL 21-16 with reporting information on youth service elements and design framework.
- New L2 WIOA Youth Service Types and Categories

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Brought to you by the Program Development Office and OSOS Unit of the Division of Employment and Workforce Solutions
New L2 WIOA Youth Service Categories and Types

- Design Framework
  - Intake and Eligibility Determination (Youth)
  - Objective Assessments (Youth)
  - Development of Individual Service Strategy (ISS) (Youth)
  - Update of Individual Service Strategy (ISS) (Youth)

- Adult Mentoring Element
  - Adult Mentoring (Youth)

- Alternative Secondary School/Dropout Recovery for HS Equivalency Element
  - Alternative Secondary School/Dropout Recovery for HS Equivalency (Youth)

- Comprehensive Guidance and Counseling Element
  - Comprehensive Guidance and Counseling (Youth)

- Entrepreneurial Skills Training Element
  - Entrepreneurial Skills Training (Youth)

- Financial Literacy Education Element
  - Financial Literacy Education (Youth)

- Follow-up Services Element
  - Follow-Up Adult Mentoring (Youth)
  - Follow-Up Financial Literacy (Youth)
  - Follow-Up Labor Market and Employment Information (Youth)
  - Follow-Up Postsecondary Transition (Youth)
  - Follow-Up Supportive Services (Youth)
  - Follow-Up Non-Element (Youth)

- Integrated Ed./Education Concurrent with Workforce Preparation Element
  - Integrated Ed./Education Concurrent with Workforce Preparation (Youth)

- Labor Market and Employment Information Element
  - Labor Market and Employment Information (Youth)

- Leadership Development Opportunities Element
  - Leadership Development Opportunities (Youth)

- Occupational Skills Training Element
  - Occupational Skills Training

- Postsecondary Education/Training Preparation and Transition Element
  - Postsecondary Education/Training Preparation and Transition (Youth)

- Supportive Services Element
  - Supportive Services – Child Care (Youth)
  - Supportive Services – Dependent Care (Youth)
  - Supportive Services – Housing (Youth)
  - Supportive Services – Needs-Related Payments (Youth)
  - Supportive Services – Transportation (Youth)
  - Supportive Services – Other (Youth)

- Tutoring, Study Skills Instruction/Dropout Prevention for HS Diploma Element
  - Tutoring, Study Skills Instruction/Dropout Prevention for HS Diploma (Youth)

- Work Experience Element
  - Employment/Internships, Not Limited to Summer (Youth)
  - Job Shadowing (Youth)
  - On-the-Job Training (Youth)
  - Pre-Apprenticeship Programs (Youth)
  - Summer Employment/Internships, Summer Only (Youth)
  - Other Work Experience Type (Youth)