

Here is the path to file your Unemployment Insurance claim online.

Point your browser to the “NYS Department of Labor Online Services for Individuals” Sign In page:
[Online Services Sign In](#)



Services News Government Local



Department of Labor

Online Services For Individuals

Traducir

[Home](#) » [Online Services For Individuals](#)

Unemployment Insurance / JobZone Account Portal



This page is for NY.gov IDs only.
Your SSN/PIN will not work on this page.

NY.gov Username

NY.gov Password

Sign In

[Forgot your Username or Password](#)

[NY.gov - Terms of Service](#)

Create NY.gov Account

Use your NY.gov ID to sign in to your online account with the Department of Labor or create a new account in the NY.gov ID box to the left.

If you are a business user, go to [Employer Online Services sign in](#)

IMPORTANT: Please do NOT use the "BACK" button on your browser when using Online Services.

▶ With an online account, you can...

▶ If you already have an NY.gov ID...

▶ If you do not have an NY.gov ID...

▶ Still need help?

▶ Important Reminders

For the best performance with this application, please use one of these

- Internet Explorer 10+
- Firefox (latest version)
- Chrome (latest version)
- Opera (latest version)
- Safari (Mac)

Other browsers may have compatibility issues.

[Contact Us](#) [Accessibility Policy](#) [Privacy Policy](#) [Document Readers](#)

After entering your NY.gov Username & Password, you will be brought to the “My Online Services” information page.

(Note: If you do not have an NY.gov Account, you will need to create one.)

This is the information page you are brought to:



Services News Government Local

Department of Labor

Messages Michael Sign Out Traducir

Home > My Online Services

My Online Services

Messages

You have no messages.

[Go to My Inbox](#)

Online Forms

You have 0 pending forms

Forms Available For:

- Unemployment Insurance Forms
- Labor Standards Forms
- 15-day Child Performer Permit Application

[Go To My Online Forms](#)

Most Recent Postings

There are 49 new jobs that match your profile in your area!

Job Title	Location	Posted
regional director_sourcing_strategy	Albany, NY	05/08
Regional Director, Alliances Business Development	Albany, NY	05/08
Commercial Execution Manager (Mitek) - Northeast - DePuy_Synthes_Sales	NY	05/08
Accenture Strategy - Financial Services/Insurance Strategy_Senior Manager	Albany, NY	05/08

[Search More Jobs](#)

Important Information

- [You may not be eligible for benefits when outside the United States...](#)
- [Beware of text messages, email and phone scams](#)
- [Beware of companies charging...](#)
- [Verify receipt of benefits...](#)
- [Work Search Requirements](#)
- [Resources for Families](#)

JobZone

Manage your career, organize your job search, and plan for the future with JobZone.

- Online tools to explore occupations
- Create or upload resumes
- Search for jobs using keywords or our SMART resume based matching

Choose the JobZone button to get started!

[JobZone](#)

Unemployment Insurance

Services

- File a Claim
- Claim Weekly Benefits
- View Payment History
- Direct Deposit
- View / Print 1099-Gs
- Change Tax Withholding

[Unemployment Services](#)

Tools

[Work Search Record](#)

Employment Services

- [Career Center Locator](#)
- [Employability Score](#)
- [Career Center Events and Recruitments](#)
- [Military to Civilian Occupation Translator](#)
- [CareerZone](#)
- [Prevailing Wage](#)
- [Self-sufficiency Estimator](#)
- [Self-Employment Assistance Program](#)

Labor Standards

Online Forms for the Division of Labor Standards

- 15-day Child Performer Permit Application

[Labor Standards Forms](#)

Once you select Unemployment Services in the lower right (from the previous page), you get to a page where you enter your Social Security number:



[Services](#) [News](#) [Government](#) [Local](#)



Department of Labor

Online Services For Individuals

[Messages](#) [Michael](#) [Sign Out](#) [Traducir](#)

[Home](#) » [My Online Services](#) » Unemployment Insurance Claimant Information

Unemployment Insurance Claimant Information

i You might have to enter your Social Security Number (SSN) more than once because when we process your initial application for UI benefits, we also verify that your SSN is correct and really yours. This step ensures your protection from identity theft. Once your application is successfully processed and you sign in with a NY.GOV ID, you will not have to enter your SSN again.

UI Claimant

Social Security Number *

Show

Confirm Social Security Number *

Show

Submit

[Cancel and Return](#)

[Contact Us](#) [Accessibility Policy](#) [Privacy Policy](#) [Document Readers](#)

After entering your Social Security number, you are brought to this page:



Services News Government Local



Department of Labor

Online Services For Individuals

Messages Michael Sign Out Traducir

Home » My Online Services » Unemployment Insurance Claimant Information

Unemployment Insurance Claimant Information

i You are required to create a 4-digit Personal Identification Number (PIN) in order to use this system. Your PIN is a private electronic signature. The use of your mother's maiden name and your PIN is required for security purposes.

The PIN you create is important to remember. You will need it if you call the Telephone Claims Center (TCC). You are responsible for the use of your PIN. Never share your PIN with anyone. You could lose up to 20 weeks of benefits if you allow another person to use your PIN.

If you cannot use our system without the help of another person, you must make sure you are present each time that person enters our system for you. This includes entering your Username and Password. You will be responsible for your helper's actions. You may be subject to penalties, including loss of benefits, if you are not present.

UI Claimant

4-Digit PIN *

Show

Confirm PIN *

Show

Mother's Maiden Name *

Show

Confirm Mother's Maiden Name *

Show

Captcha * [?]

I'm not a robot



reCAPTCHA
Privacy - Terms

After entering your PIN, Mother's Maiden Name and doing the 'captcha,' you are brought to the Unemployment Services page where you can select 'File A Claim.'

The screenshot shows a web browser window with the URL <https://uihp.labor.ny.gov/UBC/loginIAM.do>. The page header includes the New York State logo and navigation links for Services, News, Government, and Local. Below the header is the text "New York State Department of Labor". The main content area is titled "Unemployment Insurance Benefits Online" and contains the following text: "Please select from one of the following:" followed by a link for "File A Claim". Below this link is a paragraph explaining that users can file a claim for Unemployment Insurance benefits, which will be effective the Monday of the current week. It also states that the online system is available between 7:30 am and 7:30 pm Monday through Thursday (Eastern Time), Friday, 7:30 am to 5:00 pm, all day Saturday, and Sunday until 7:00 pm. A "File A Claim" button is visible. Below this is a link for "Cancel and Sign Out" with a "Sign Out" button. The footer of the page includes the New York State logo and navigation links for Agencies Services, App Directory, Counties, Events, and Programs.