Use these instructions if:

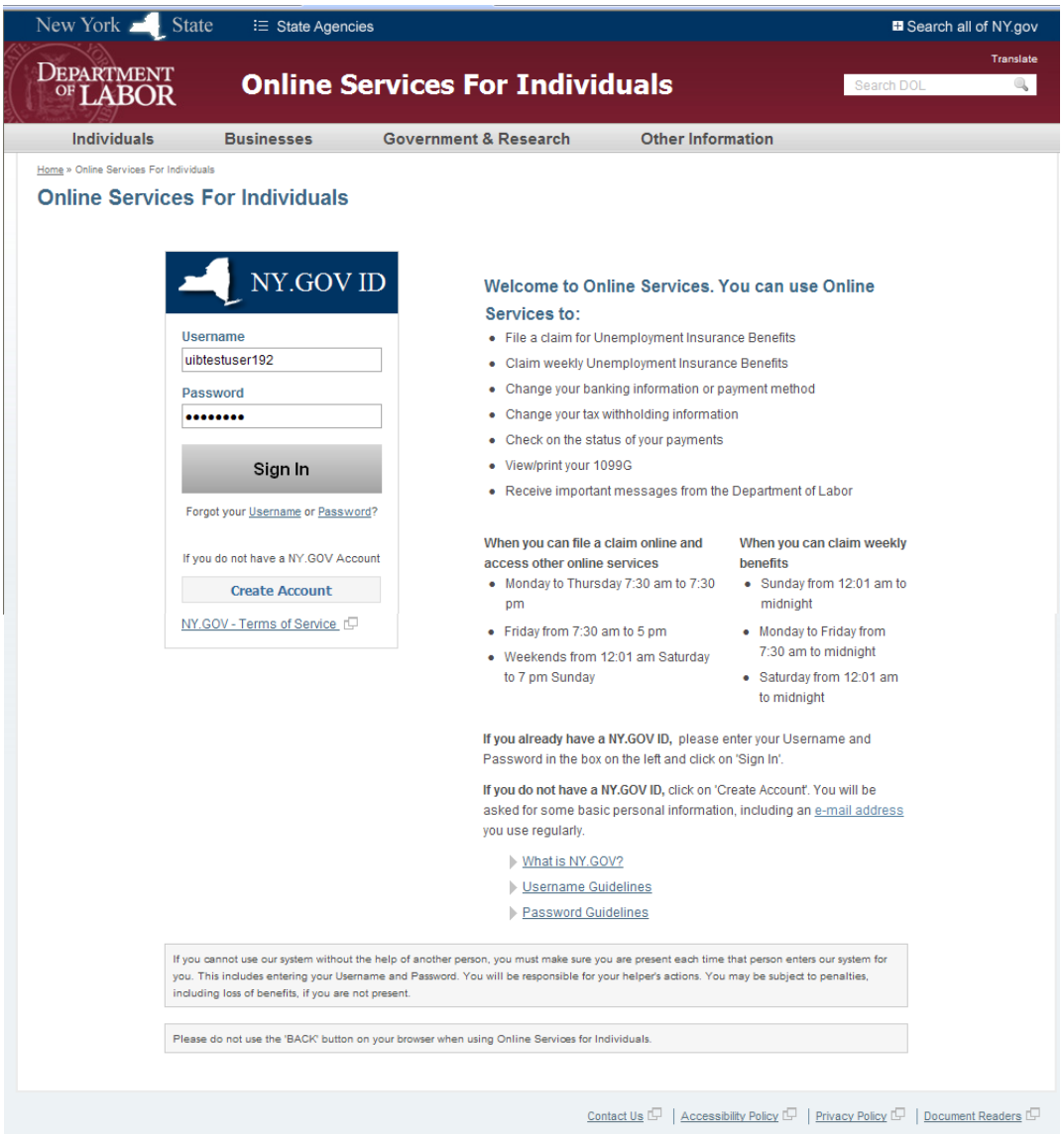
- **You have a previous or current unemployment insurance claim**

  and

- **You already created a NY.GOV ID, but not with the Department of Labor**

Example: Your NY.GOV ID was created at another agency, such as DMV

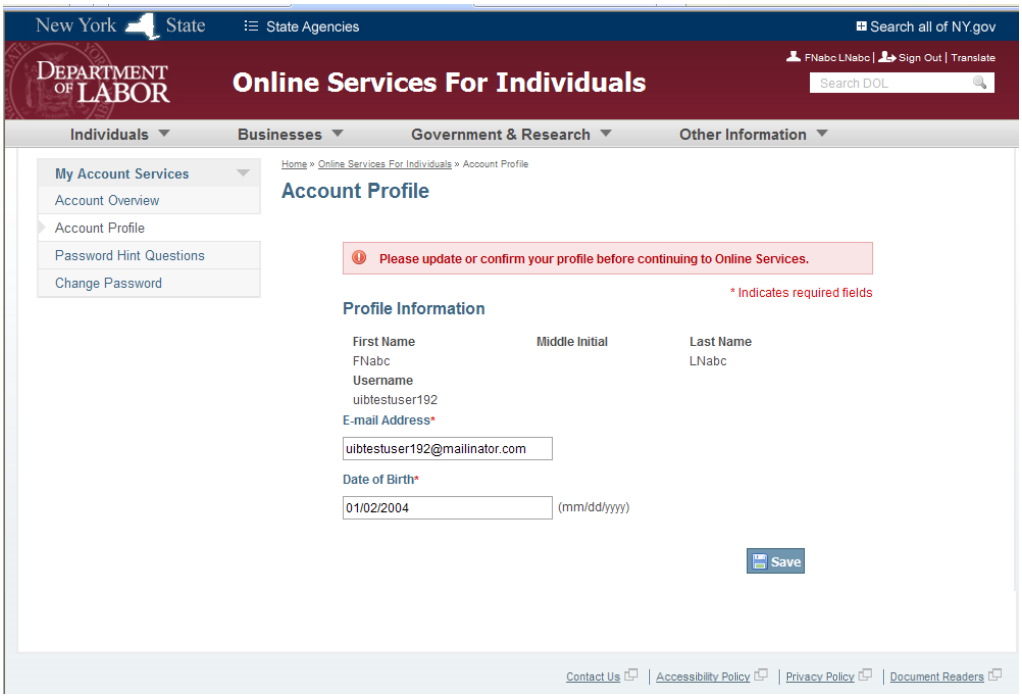
⇨ After navigating to the NY.GOV Sign In page:



Step 1:

- Enter the Username and Password that you created at another agency.
- Click the 'Sign In' button.

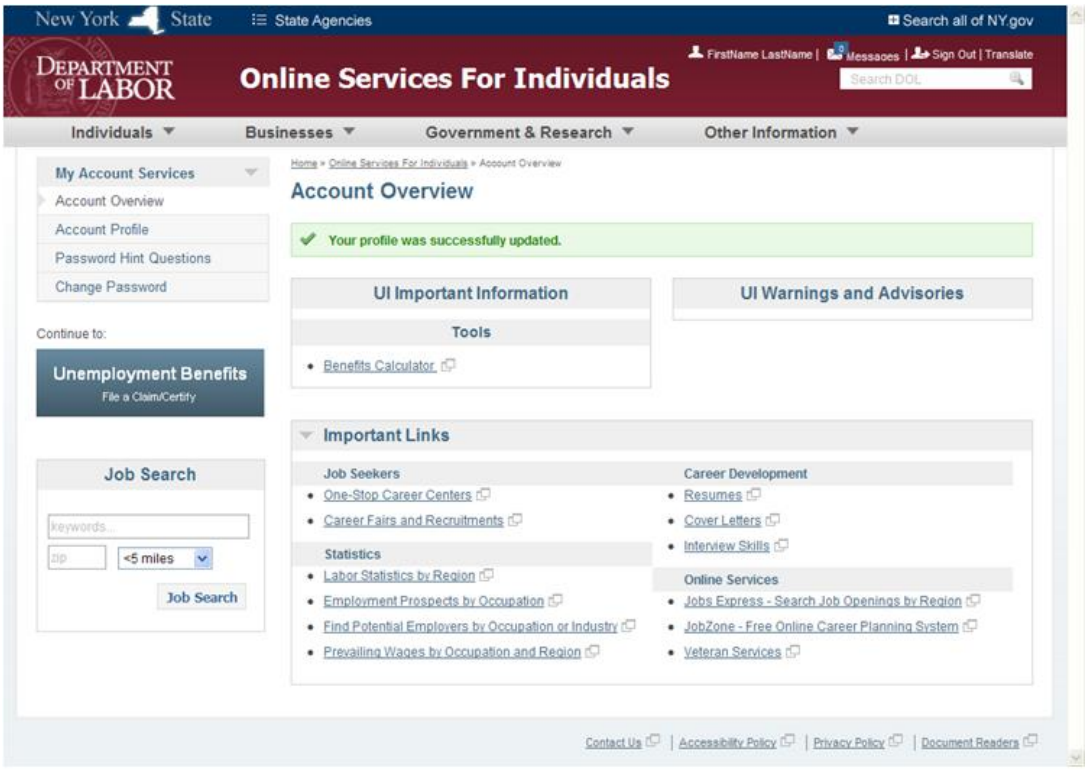
⇨ After clicking the 'Sign In' button, the **Account Profile** screen is displayed, along with a message to update your Profile information.



Step 2:

- Because you created your NY.GOV ID at another agency, verify and/or change the e-mail address and date of birth, if needed. *Note: No change is required if the information is still correct.*
- Click the 'Save' button.

⇨ After clicking the 'Save' button, the **Account Overview** landing page is displayed, with a confirmation message that the profile was updated. You will see this message even if you didn't change any of your profile information.

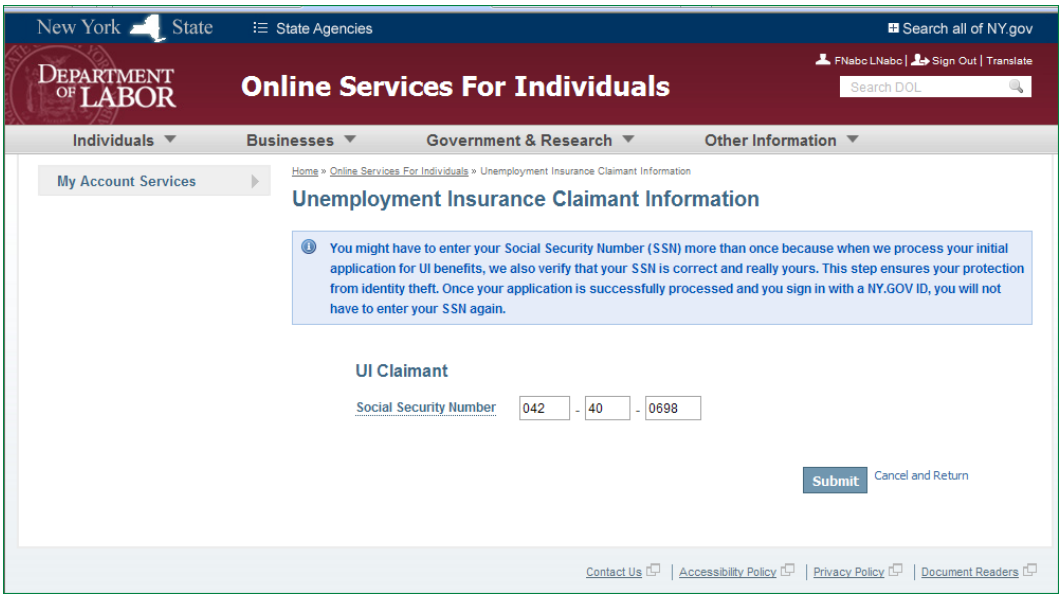


Step 3:

- Click the 'Unemployment Benefits' button.

Note: In the upper right corner of the screen is a link to the Message Inbox, and a small blue number that tells you if you have any new messages. In this screen shot, the message indicator says '0', meaning no new messages.

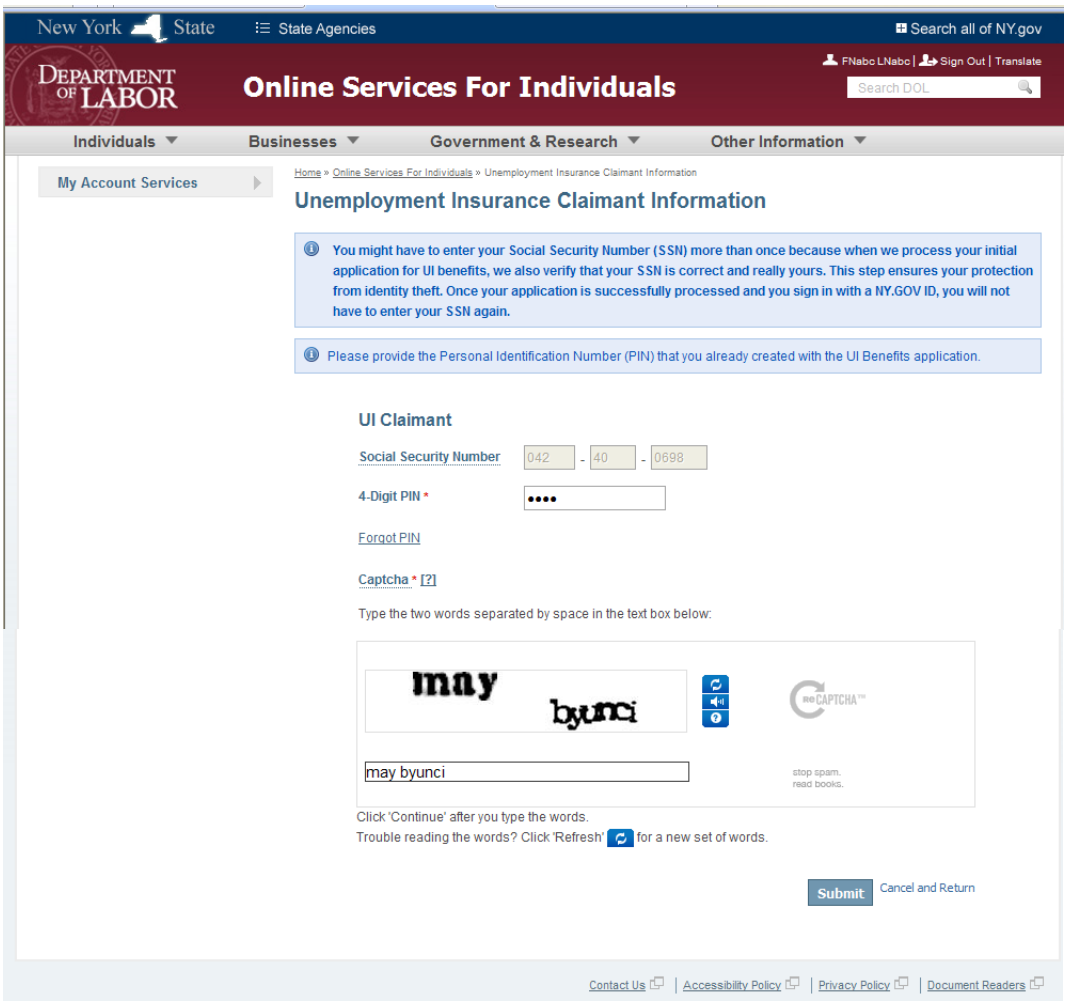
⇨ The system prompts you to enter your Social Security number (SSN).



Step 4:

- Enter the SSN.
- Click the 'Submit' button.
- The system will search the DOL system to see if this SSN is already on file.

⇨ When the system finds the SSN is on file with the DOL, the following screen is displayed:



Step 5:

- Enter 4 numbers in the 4-digit PIN field.
- Click the 'Submit' button.
- The system will check to see if the PIN entered matches the PIN on file with DOL.

⇨ When the system finds that the PIN matches the PIN on file, the following page is displayed:

New York State | State Agencies | Search all of NY.gov

New York State Department of Labor

Unemployment Benefits Online

My Account Services «
Sign Out «
Privacy Policy «
Help «

Unemployment Insurance Benefits Online

Please select from one of the following:

Claim weekly benefits for your current claim

You may use this system to claim benefits for last week, the week beginning Monday, 5/28/2012 and ending Sunday, 6/3/2012. This system is available Monday through Friday from 7:30 am until midnight and all day Saturday and Sunday. To claim benefits for a previous week, you must call the Telephone Claims Center at 1-888-209-8124 (1-877-358-5306 for out-of-state residents).

Claim Weekly Benefits

Inquire about your payment history

You will be provided with current claim information, the date your last payment was released, and a history of all benefit payments processed. This online system is available between the hours of 7:30 am to 7:30 pm Monday through Thursday (Eastern Time), Friday, 7:30 am to 5:00 pm, all day Saturday, and Sunday until 7:00 pm.

View Payment History

Payment and Tax Withholding Options, and View/Print 1099G

You may use this system to change your current payment option or your current Federal and/or State tax withholding options. You may also use this system after January 15 each year to view and print the 1099G for the prior calendar year. This online system is available between the hours of 7:30 am to 7:30 pm Monday through Thursday (Eastern Time), Friday, 7:30 am to 5:00 pm, all day Saturday, and Sunday until 7:00 pm.

Payment and Tax Withholding Options, and View/Print 1099G

Cancel and Sign Out

Sign Out