



SIDES E-Response Fact Sheet

Developed through a strategic partnership between the U.S. Department of Labor and state Unemployment Insurance agencies, the SIDES E-Response website is accessible *free of charge* to any employer with Internet access. SIDES E-Response provides a nationally standardized format in which employers can easily respond to Unemployment Insurance information requests, attach documentation when needed, and receive a date-stamped confirmation of receipt. Employers that use SIDES E-Response are able to better anticipate and supply the data needed for Unemployment Insurance information requests and, in return, prevent improper payments, reduce follow-up phone calls and paperwork, and streamline Unemployment Insurance response processes, ultimately saving time and money. Given the sensitive data exchanged, SIDES has multiple layers of security and uses secure communication protocols.

How It Works	<p>SIDES E-Response allows employers to submit electronic responses to Unemployment Insurance information requests via the Internet.</p> <p>Employers participating in SIDES E-Response will receive a request for Unemployment Insurance information by secure e-mail. The request will include an authorization code that permits the employer to log on to SIDES E-Response and enter the requested information in a standard format.</p>
What It Requires	<p>SIDES E-Response only requires a working Internet connection and an employee who will enter the requested Unemployment Insurance information. There is no cost to use SIDES E-Response.</p>
Best Suited For	<p>SIDES E-Response is ideal for employers with a limited number of Unemployment Insurance claims. No programming is required.</p>

Using SIDES E-Response

SIDES E-Response allows employers to submit electronic responses to Unemployment Insurance information requests via the Internet. Because information needs to be entered manually, SIDES E-Response is designed for employers that receive a limited number of Unemployment Insurance information requests.

SIDES E-Response uses business rules, edit checks and validations to reduce follow-up calls and paperwork, saving both the employer and the state valuable time and effort.